



**Applicant details:**

Name:

Address:

Mobile Number :

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**Account Information:**

1- Account Name	Account Branch	Account Number
<input type="text"/>	<input type="text"/>	<input type="text"/>

2- Account Name	Account Branch	Account Number
<input type="text"/>	<input type="text"/>	<input type="text"/>

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**eStatement Details:**

Please Select the required action:

- Subscribe       Unsubscribe       Change Email Address       Password Regeneration

Please Provide up to 2 email address to receive your eStatement

1-

2-

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**Declaration:**

I/We

hereby declare that the above information is correct and accurate in all respects. I / We confirm that I / we have read and understood this application , terms and conditions of service and agree to be bound by them

Customer's Signature:       Customer's Signature (for joint account):

Date:

Date:

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**For Bank Use Only:**

Received Name:  Sign:  Date:

Processed Name:  Sign:  Date:

Verified Name:  Sign:  Date:

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**TERMS AND CONDITIONS OF USE**

**- Purpose of the service**

E-STATEMENT is Societe Generale Ghana's electronic banking product which enables customers to get a periodic statement of their account(s) with Societe Generale Ghana by email.

**2 - Use of the service**

The subscriber of E-STATEMENT service requires a valid email address.

**3. Internet Communication:**

Communication by e-mail is solely used for information purposes. Furthermore, you acknowledge the following risks of exchanging information electronically exist.

- The information can be changed by third parties.
- The identity of the sender (e-mail address) can be assumed or otherwise manipulated.
- The exchange of information can be delayed or interrupted due to transmission errors, technical faults, interruptions, malfunctioning, illegal interventions, network overload, the malicious blocking of electronic access by third parties, or other shortcomings on the part of the network provider. The Bank shall not be held liable in any manner whatsoever for the use of e-mail for the transmission of your Bank statements.

**4. Security**

It has always been Societe Generale Ghana's policy that customers' information is always considered confidential and kept secure at all times. The Bank shall however not be held liable where the customer becomes a victim of unauthorized access to his/her account information.

The Bank shall also not be liable for any loss of whatever nature, howsoever arising, resulting from viruses, Trojans, worms or equivalent or similar items.

**5. Information on Your Statement of Account**

Although we have taken reasonable care to ensure that the financial information provided in your statement is accurate, we give no warranties of any kind, express or implied, with regard to the accuracy or completeness of any such financial information.

The statement is provided as part of our responsibility to you. Where you notice any inaccuracy, immediately contact your branch or use our complaints handling system.

**6.- Confidentiality**

Societe Generale Ghana will use all reasonable endeavors to ensure that all your information is kept confidential and is not disclosed to any third party. We are authorized to disclose information if that disclosure:

- is to an agent of Societe Generale Ghana who, in our reasonable opinion, requires access to your information to ensure the proper operation of the E-STATEMENT Service.
- is made to the relevant authority where Societe Generale Ghana is obliged under a statute, regulation or a court order to disclose the information;

- is made in the course of the provision by Societe Generale Ghana of the Service in accordance with this Agreement and any User instructions given by Societe Generale Ghana;

**7.- Interruption of service**

Societe Generale Ghana not being the supplier of the email or internet services nor conveyor of information shall not be liable for any inability of the subscriber to receive account information by email and does not by these terms and conditions guarantee constant access to these services.

In the case of an interruption of service, registered customers can still access information on their account by contacting the nearest Societe Generale Ghana branch.

**8.- Cost of the subscription.**

The service will be provided at no cost to you the customer.

**9 - Duration of the subscription/termination of the subscription.**

This subscription is signed and valid for an indefinite period until terminated under the following provisions.

9.1- You may terminate this Agreement and thereby stop accessing E-STATEMENT at any time by submitting a thirty(30) day notice in writing, duly signed by the authorized signatory to any Societe Generale Ghana branch.

9.2 Societe Generale Ghana may terminate this Agreement by a thirty (30) day notice. However, we may terminate this Agreement on shorter or immediate notice if you:

- Persistently breach this Agreement or in the event of fraud/misuse of the Service; or
- it is reasonably necessary in order to protect Societe Generale Ghana and/or you.

**10.- Variation**

Considering the possible extensions and improvements to this service, Societe Generale Ghana reserves the right to adapt and/or modify at any time the scope of the services offered via E-STATEMENT. The Subscriber is able to cancel his contract without penalty in case of disagreement (see article 7).

**11.- Other terms and conditions**

Any printouts/Statements or files in which any transactions or information related to the Subscriber's account(s) is printed out is for the Subscriber's use only and shall not be relied on by third parties.

**12 - Rights**

The E-STATEMENT is the exclusive property of Societe Generale Ghana Limited.

**13. Applicable law**

The terms and conditions of this Agreement shall be governed by Ghanaian law and shall be subjected to the exclusive jurisdiction of the Ghanaian courts.

