



SOCIETE GENERALE GHANA

INFORMATION SECURITY POLICY

Societe Generale Ghana PLC (SG Ghana) has taken steps to achieve the ISO/IEC 27001 and the PCI-DSS Certifications. This is an indication that Management of SG Ghana is committed to ensuring its Information Security Management System is aligned with international information security best practices.

SG Ghana has set the following Information Security Objectives for 2025/26:

1. To protect all information assets and business processes of SG Ghana.
2. To ensure full protection of all the information systems accessed by customers.
3. To ensure 90.0% availability of information processing facilities.
4. To ensure 95% organizational information security awareness.
5. To ensure compliance to all Legislative, Regulatory and Group Information Security requirements.

Top Management of SG Ghana is committed to the following:

1. Continual improvement of information security by investing in the people, processes, and technology.
2. Confidentiality and Integrity of customer and corporate information.
3. Availability of information systems and services.
4. Compliance to regulatory and legislative requirements.
5. Compliance to international information security standards.
6. Information security awareness for all staff, customers, and service providers.

All persons including staff, consultants, partners, service providers, vendors who access the information and information assets of SG Ghana shall comply with all relevant policies and procedures of SG Ghana to ensure protection of the information resources and the achievement of the Information Security Objectives.