

## BENEFITS



### Save Time

No long queues at branches to perform basic banking needs



### Access to 24hr customer service

Get up-to-date information about your account balance and other transactions

## REQUIREMENTS

- Be an SG Ghana customer

## WE STAND BY YOU



### VISIT

Your local branch



### GO ONLINE

[www.societegenerale.com.gh](http://www.societegenerale.com.gh)



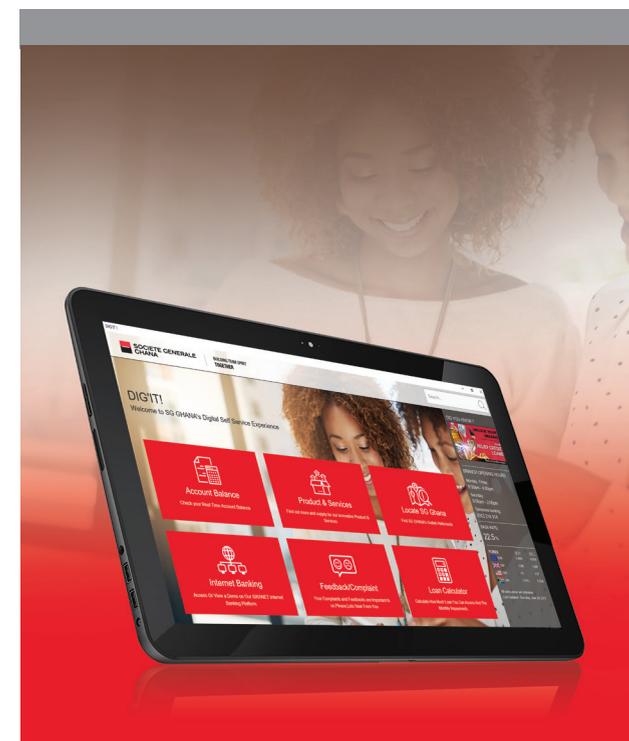
### CALL

0302 214 314

Our friendly contact centre agents are available to you Monday to Friday from 7am to 8pm and Saturdays and public holidays from 9am to 3pm

## DIG IT

You can check your balance and more here with just a tap!



EXPERIENCE 24/7 DIGITAL BANKING IN YOUR DEDICATED DIGITAL ZONE  
Just step in and use the tablet to access your account and transactions

## OVERVIEW

Want to check your account balance quickly and easily? Don't queue, go digital with **DIG'IT**. Just step into your in-branch, or off-site 24/7 digital zone to use **DIG'IT** on any tablet.



In-branch 24/7 Digital Zone



Off-site 24/7 Digital Zone

## WHAT CAN YOU DO WITH DIG'IT?

You can:



### Check your balance

Check your real time account balance

### HOW TO CHECK YOUR ACCOUNT BALANCE

1 • Click the **check balance** icon on the screen of the tablet 

2 • Enter your 12 or 13 digit **"account number"**, in the account number input field

3 • Enter your **"date of birth"** in the date of birth input field

4 • Enter your 10 digit **"mobile number"** in the mobile number input field

5 • Tap on **"submit"** to send request, and generate your One Time Password (OTP), which will be sent to your mobile phone 

6 • Enter the valid **"One Time Password (OTP)"** received and tap on **"view"** to display account balance on screen



### Sign up for products and services

Find out more and sign up for our innovative products & services, and you can also request for chequebooks

### HOW TO REQUEST FOR A CHEQUEBOOK

1 • Click the **"products and services"** icon on the screen of the tablet 

2 Select the **"chequebook"** on the request tab section  
 ChequeBook  Sikatext  Sikatel  Sikanet  
 e-Statement

3 • Enter your 12 or 13 digit **"account number"** in the account number input field

4 • Enter your 10 digit **"mobile number"** in the mobile number input field

5 • Select your **"preferred branch"**  
  
Branch to pick up product

6 • Enter your **"date of birth"** in the date of birth input field

7 • Enter your **"reason for request"**.

8 • Tap on **"submit"** to send request, and generate your **"One Time Password (OTP)"**, which will be sent to your mobile for verification

9 • Enter valid **"One Time password (OTP)"** and tap on **"submit"** button to send request



### Locate SG Ghana branches and ATMs

Find any of SG Ghana branches or ATMs across the nation



### Get access to internet banking

View or access a demo on our Sikanet internet banking platform



### Give Feedback/ lodge complaints

Your voice and complaints are important to us. Please let us hear from you



### Get access to quick loan calculator

Find out how much loan you can access and the monthly repayments